## **Ouick Guide**

## THANK YOU FOR PURCHASING A HOTPOINT PRODUCT.

To receive more comprehensive assistance, register the appliance on

www.hotpoint.eu/register

### Before using the appliance carefully read the Health and Safety guide.

Before using the machine, it is imperative that the transport bolts are removed. For more detailed instructions on how to remove them, see the Installation Guide.

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## **CONTROL PANEL**

- 1. ON/OFF button
- 2. CHILD LOCK button
- 3. EXTRA TOUCH button
- 4. EXTRA TOUCH indicator lights
- 5. START/PAUSE button and indicator light
- 6. OPTION button and indicator light
- 7. DELAY START button
- 8. SPIN button
- 9. TEMPERATURE button
- **10.** WASH CYCLE SELECTOR KNOB

## WASH CYCLE TABLE

Maximum load 9 kg Power input in off mode 0.5 W / in left-on mode 8 W							Detergents and Additives		Recommended detergent		ıal ss %	con- kWh	ter
Wash cycle		Temperature		Max. spin speed	Max. Ioad	Duration	Wash	Fabric softener	Powder	Liquid	Residual dampness %	Energy con- sumption kWh	Total water l
		Default	Range	(rpm)	(kg)	(minutes)	1	1 2			da da	sur Er	<u>٩</u>
1	Mixed	40°C	卷 - 40℃	1600	9	**		0	-	✓	-	-	-
		<u> </u>	60°C	1600	9	265		0	~	~	44	1,14	57
2	Eco Cotton 🖳 (1)	60°C	40°C	1600	9	225		0	~	~	44	1,10	97
3	Cotton (2)	40°C	& - 60°C	1600	9	225		0	~	~	44	1,10	97
4	Synthetics (3)	40°C	& - 60°C	1200	4,5	175		0	~	~	53	0,54	55
5	Delicates	40°C	<b>券</b> - 40°C	1000	4,5	**		0	-	~	-	-	-
6	Wool	40°C	<b>券</b> - 40°C	800	2	**		0	-	~	-	-	-
7	White	40°C	券 - 90℃	1600	9	**		0	~	-	-	-	-
8	Duvet	30°C	<b>券</b> - 30℃	1000	3,5	**		0	-	~	-	-	-
9	Rapid 30 min	30°C	<b>券</b> - 30℃	800	4,5	**		0	-	~	-	-	-
10	Full Load 45 min	40°C	<b>券</b> - 40°C	1200	9	**		0	-	~	-	-	-
11	Shirts	40°C	<b>券</b> - 40°C	600	2	**		0	-	~	-	-	-
12	Baby	40°C	<b>券</b> - 40°C	800	4	**		0	-	~	_	-	-
13	Anti Stain 40°	40°C	卷 - 40℃	1600	9	**		0	-	~	-	-	-
14	Anti Allergy	60°C	<b>券</b> - 60°C	1600	5	**		0	~	~	-	-	-
15	Spin & Drain *	_	-	1600	9	**	-	-	-	-	-	-	-
16	Rinse & Spin	-	-	1600	9	**	-	0	-	-	-	-	_

Required dosage O Optional dosage

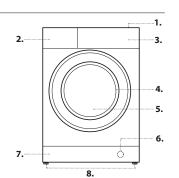
The cycle duration indicated on the display or instruction manual is an estimate based on standard conditions. The actual duration may vary in relation to several factors, such as the temperature and pressure of the incoming water, ambient temperature, amount of detergent, load quantity and type, load balancing and any additional options selected.

#### 1) Test wash cycle in compliance with regulation 1061/2010:

This cycle is designed for normally soiled cotton loads and is the most efficient in terms of both electricity and water consumption; it should be used for garments washable at 60°C or at 40°C. The actual washing temperature may differ from the indicated value.

## **PRODUCT DESCRIPTION**

- 1. Top
- 2. Detergent dispenser drawer
- 3. Control panel
- 4. Handle
- 5. Porthole door
- 6. Drain pump (behind the plinth)
- 7. Plinth (removable)
- 8. Adjustable feet (2)



#### For all testing institutes:

2) Long cotton cycle: set programme 3 at temperature 40°C.
 3) Long synthetics cycle: set cycle 4 at a temperature of 40°C.

 $^{st}$  By selecting the **15** cycle and excluding the spin cycle, the washing machine will drain only. \*\* The duration of the wash cycles can be checked on the display.

\*\*\* If "Steam Hygiene" option is set, the duration of the wash cycles will increase.

## DETERGENT DISPENSER DRAWER

#### **Compartment \*:**

Do not insert detergent in this compartment. Compartment 1: Washing detergent (powder or liquid)

If liquid detergent is used, the removable plastic partition A (supplied) should be used for proper dosage.

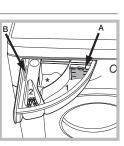
If powder detergent is used, place the partition into slot B.

#### Compartment 2: Additives (fabric softeners, etc.)

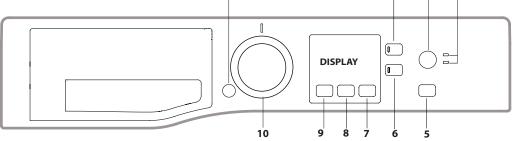
The fabric softener must not exceed the "MAX" level.

Use powder detergent for white cotton garments, for pre-washing, and for washing at temperatures over 60°C.

! Follow the instructions given on the detergent packaging.



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## WASH CYCLES

Follow the instructions on the symbols of the garment's wash care label. The value indicated in the symbol is the maximum recommended temperature for washing the garment.

#### Mixed

For washing lightly to normally soiled resistant garments in cotton, linen, synthetic fibres and mixed fibres. **Eco Cotton** 



Suitable for washing moderately soiled cotton garments. At

40°C and 60°C it is the standard cycle for washing cotton garments, and is the most efficient in terms of combined water and electricity consumption.

## Cotton

Suitable for washing towels, underwear, table cloths, etc. made of resistant linen and cotton that are moderately to heavily soiled.

#### **Synthetics**

Suitable for washing moderately soiled garments made of synthetic fibres (e.g. polyester, polyacrylic, viscose, etc.) or mixed synthetic-cotton fibres. Delicates

Suitable for washing lightly soiled garments made of synthetic fibres (e.g. polyester, polyacrylic, viscose, etc.) or mixed synthetic-cotton fibres. Wool - Woolmark Apparel Care - Green:

The "Wool" wash cycle is approved by the Woolmark Company for washing wool garments classified as "hand-washable", provided that the wash complies with the instructions



appearing on the garment's label and with those provided by the manufacturer of this washing machine. (M1127)

## White

For heavily soiled whites and resistant colours.

## Duvet

Suitable for washing clothing padded with goose down, such as single duvets (weighing under 3,5 kg), cushions or down jackets. Duvets should be loaded into the drum with their edges folded inwards and no more than ¾ of the total drum volume should be used up. For best results, it is advisable to use liquid detergent to be poured into the detergent drawer.

#### Rapid 30 min

For washing lightly soiled garments in a short time. Not suitable for wool, silk and garments to be washed by hand.

#### Full Load 45 min

Suitable for washing a full load of cotton clothes moderately soiled in 45 minutes.

## Shirts

Use the special wash cycle to wash shirts in different fabrics and colours to guarantee they receive the best possible care.

### Baby

Use the special wash cycle to remove the soiling typically caused by babies, while removing all traces of detergent from nappies in order to prevent the delicate skin of babies from suffering allergic reactions. The cycle has been designed to reduce the amount of bacteria by using a greater quantity of water and optimising the effect of special disinfecting additives added to the detergent.

#### Anti Stain 40°

the programme is suitable to heavily-soiled garments with resistant colours. It ensures a washing class that is higher than the standard class (A class). When running the programme, do not mix garments of different colours. We recommend the use of powder detergent. Pre-treatment with special additives is recommended if there are particularly obstinate stains. Anti Allergy

#### Suitable for removing major allergens such as pollen, mites and cat or dog hair.

Spin & Drain

Spins the load then empties the water. For resilient garments. If you exclude the spin cycle, the machine will drain only.

**Rinse & Spin** 

Rinses and then spins. For resilient garments.

## DISPLAY

The display is useful when programming the washing machine and provides plenty of information.



The duration of the available wash cycles and the remaining time of a running cycle appear (the display will show the maximum duration of the cycle chosen, which may decrease after several minutes, since the effective duration of the programme varies depending on the wash load and the settings chosen); if the DELAY START option has been set, the countdown to the start of the selected wash cycle will appear.

Pressing the corresponding button allows you to view the maximum spin speed and temperature values attained by the machine during the set wash cycle, or the values selected most recently, if these are compatible with the set wash cycle.

**Locked door indicator** When lit, the symbol indicates that the door is locked. To prevent any damage, wait until the symbol turns off before opening the door. To open the door while a cycle is in progress, press the START/PAUSE button  $D_{1}$ ; if the  $\begin{array}{c} \hline \end{array}$  symbol is off, the door can be opened.

## FIRST-TIME USE

Once the appliance has been installed, and before it is used for the first time, run a wash cycle with a very little detergent and no laundry, by setting the "Auto-Clean" cycle. (see "CARE AND MAINTENANCE")

### **DAILY USE**

Prepare the laundry by following the suggestions appearing under the "TIPS AND SUGGESTIONS" section.

- Press the ON/OFF button (); the indicator light relative to START/PAUSE [>[]] will flash slowly green.

Open the door. Load the laundry while making sure not to exceed the maximum load quantity indicated in the wash cycle table.

- Pull out the detergent dispenser drawer and pour the detergent into the relevant compartments, as described in the "DETERGENT DISPENSER DRAWER" section.

Close the door.

- The machine automatically displays the maximum temperature and spin speed values for the selected cycle, or the most recently used settings if they are compatible with the selected cycle. Pressing the  $C \cong$  button gradually reduces the temperature down to the cold wash "OFF" setting. Pressing the @ button gradually reduces the spin speed until it is completely excluded ("OFF" setting). Pressing the buttons further restores the maximum allowed values for the selected cycle.

- Select the desired wash cycle.

- Select the desired options.

- Press the START/PAUSE Dibutton to start the wash cycle; the relative indicator light will light up steady green and the door will lock ( symbol on). PAUSING A CYCLE

To pause the wash cycle, press the START/PAUSE Di button again; the indicator light will flash amber. To start the wash cycle from the point at which it was interrupted, press the START/PAUSE D button again.

## **OPENING THE DOOR, IF NECESSARY**

Once a cycle starts, the 🗍 symbol turns on to signal that the door cannot be opened. While a wash cycle is running, the door remains locked. To open the door while a cycle is under way, for example, to add or remove garments, press the START/PAUSE [M] button to pause the cycle; the indicator light will flash amber. If the  $\Box$  symbol is not lit, the door may be opened. Press the START/PAUSE [M] button again to continue the cycle.

## **CHANGING A RUNNING WASH CYCLE**

To change a wash cycle while it is in progress, pause the washing machine using the START/PAUSE[>]]] button (the relative indicator light will flash amber), then select the desired cycle and press the START/PAUSE Dil button again. ! To cancel a cycle that has already begun, press and hold the ON/OFF (1) button. The cycle will be stopped and the machine will switch off.

## AT THE END OF THE WASH CYCLE

This will be indicated by the word "END" on the display; when the 🗍 symbol switches off, the door may be opened. Open the door, unload the laundry and switch off the machine. If you do not press ON/OFF (1) button, the washing machine will switch off automatically after about a half of an hour.

## **OPTIONS**

- If the selected option is not compatible with the set wash cycle, the indicator light will flash and the option will not be activated.

## \<sup>??;</sup>† Extra Rinse

Selecting this option allows for enhancing rinsing efficiency and fully removing the detergent. It is particularly useful for sensitive skin.

## (RTRA) Extra Touch

After pushing the button for the 1st time, option "Rapid Option"  $\stackrel{\scriptstyle <}{=} \stackrel{\scriptstyle <}{\rightarrow}$  is selected and the cycle duration will be reduced.

After pushing the button for the 2nd time, option "Steam Hygiene" <a>[1]</a> enhances washing performance by generating steam during the wash cycle to remove any bacteria from the fibres, which are treated at the same time. ! The steam generated during the operation of the washing machine may cause the porthole door to become hazy.

## $h^{(1)}$ Delay

To set a delayed start for the selected cycle, press the corresponding button repeatedly until the desired delay period is reached. When this option has been activated, the  $h^{1/2}$  symbol lights up on the display. To remove the delayed start setting, press the button until "OFF" appears on the display.

## ℃ @ Temperature

Each wash cycle has a pre-defined temperature. To modify the temperature, press the °C  $\cong$  button. The value will appear on the display. 🔘 Spin

Each wash cycle has a pre-defined spin speed. To modify the spin speed, press the button. The value will appear on the display.

### 

To activate the control panel lock, press and hold the 🗁 button for approximately 2 seconds. When the 🖙 symbol is lit, the control panel is locked (except for the ON/OFF () button). This will prevent accidental modifications to wash cycles, especially when children are at home. To deactivate the control panel lock, press and hold the 🗁 button for approximately 2 seconds.

## TIPS AND SUGGESTIONS

### Divide the laundry according to:

Type of fabric (cotton, mixed fibres, synthetics, wool, garments to be hand-washed). Colour (separate coloured garments from whites, wash new coloured garments separately). Delicates (small garments - such as nylon stockings - and items with hooks - such as bras: insert them in a fabric bag).

## Empty the pockets:

Objects such as coins or lighters can damage the washing machine and the drum. Check all buttons.

## **CARE AND MAINTENANCE**

Before performing cleaning and maintenance, switch the washing machine off and disconnect it from the mains power. Do not use flammable liquids to clean the washing machine.

#### Cutting off the water and electricity supplies

Close the water tap after every wash. This will limit wear on the hydraulic system inside the washing machine and help to prevent leaks. Unplug the washing machine when cleaning it and during all maintenance work.

#### Cleaning the washing machine

The outer parts and rubber components of the appliance can be cleaned using a soft cloth soaked in lukewarm soapy water. Do not use solvents or abrasives.

The washing machine has a "Auto-Clean" cycle for its internal parts; it must be run without any load in the drum.

To optimise this cycle, it is possible to use either detergent (10% of the quantity specified for lightly soiled garments) or special additives to clean the washing machine. We recommend running a cleaning cycle every 40 wash cycles.

To start the programme, close the door, turn the machine ON and press button  $\sqrt{2}$  for 5 seconds.

The cycle will start automatically and will run for about 70 minutes. To stop the cycle, press the START/PAUSE [>]] button.

#### Cleaning the detergent dispenser drawer

Remove the dispenser drawer by lifting and pulling it outwards. Wash it under running water; this procedure should be effected regularly.

#### Caring for the door and drum

Always leave the porthole door ajar in order to prevent unpleasant odours from forming.

#### **Cleaning the pump**

The washing machine is fitted with a self-cleaning pump that does not require any maintenance. Small items (such as coins or buttons) may sometimes fall into the protective pre-chamber situated at the base of the pump.

! Make sure that the wash cycle has ended and unplug the appliance. To access the pre-chamber:

1. remove the covering panel on the front side of the machine by inserting a screwdriver in the centre and sides of the panel and using it as a lever; 2. loosen the drainage pump cover by turning it anti-clockwise: it is normal for some water to leak out;

3. clean the inside thoroughly;

4. screw the cover back on;

5. put the panel back in place, making sure the hooks slot in place before pushing the panel onto the appliance.

#### Checking the water inlet hose

Check the water inlet hose at least once a year. If it is cracked or broken, it must be replaced: during wash cycles, the high pressure of the water could suddenly split the hose open.

! Never use hoses that have already been used.

## LOAD BALANCING SYSTEM

Before every spin cycle, to avoid excessive vibrations before every spin and to distribute the load in a uniform manner, the drum rotates continuously at a speed which is slightly greater than the washing rotation speed. If, after several attempts, the load is not balanced correctly, the machine spins at a reduced spin speed. If the load is excessively unbalanced, the washing machine performs the distribution process instead of spinning. To encourage improved load distribution and balance, we recommend small and large garments are mixed in the load.

## ACCESSORIES

Contact our Technical Assistance Service to check whether the following accessories are available for this washing machine model.

#### Stacking kit

With this accessory you can secure the tumble dryer to the upper part of your washing machine to save space and facilitate loading and unloading of the tumble dryer.

## TRANSPORT AND HANDLING

Do not lift the washing machine by gripping it from the upper section. Unplug the appliance and close the water tap. Check that the door and detergent dispenser drawer are tightly closed. Detach the filling hose from the water tap then detach the drain hose. Empty all the water remaining in the hoses and secure the latter so that they do not get damaged during transport. Apply the transport bolts back on. Repeat, in reverse order, the transport bolt removal procedure described in the "Installation instructions".

## TROUBLESHOOTING

Your washing machine could occasionally fail to work. Before contacting the Technical Assistance Service, make sure that the problem cannot be easily solved using the following list.

Anomalies	Possible causes / Solution					
The washing machine does	The appliance is not plugged into the socket fully, or not enough to make contact.					
not start.	There is no power in the house.					
	The washing machine door is not closed properly.					
	The ON/OFF () button has not been pressed.					
The wash cycle does not start.	The START/PAUSE DI button has not been pressed.					
	The water tap has not been opened.					
	A delay has been set for the start time.					
	The water inlet hose is not connected to the tap.					
	The hose is bent.					
The washing machine does	The water tap has not been opened.					
not fill with water ("H2O" appears on the display).	There is no water supply in the house.					
	The pressure is too low.					
	The START/PAUSE DI button has not been pressed.					
	The drain hose is not fitted between 65 and 100 cm from the floor.					
	The free end of the hose is immersed in water.					
The washing machine	The wall drainage system is not fitted with a breather pipe.					
continuously loads and unloads water.	If the problem persists even after these checks, turn off the water tap, switch the appliance off and contact the Technical Assistance Service. If the home is on one of the upper floors of a building, there may be problems relating to back-siphonage, causing the washing machine to fill with water and drain continuously. Special anti-siphon valves are available in shops and help to prevent this inconvenience.					
	The cycle does not include drainage: with certain cycles it must be started manually.					
The washing machine does	The drain hose is bent.					
not drain or spin.	The drainage duct is clogged.					
The weaking mechine	The drum was not unlocked correctly during installation.					
The washing machine vibrates a lot during the spin	The washing machine is not level.					
cycle.	The washing machine is tucked between furniture cabinets and the wall.					
	The water inlet hose is not screwed on properly.					
The washing machine leaks.	The detergent dispenser drawer is obstructed.					
	The drain hose is not properly attached.					
The "Options" and START/ PAUSE ▷∭ indicator lights flash rapidly and the display visualises an error code (e.g.: F-01, F).	Switch off the machine and unplug it, wait for approximately 1 minute and then switch it back on again. If the problem persists, contact the Technical Assistance Service.					
There is too much foam.	The detergent is not suitable for machine washing (it should display the text "for washing machines" or "hand and machine wash", or the like).					
	Too much detergent was used.					
After pressing START/PAUSE DI button, the drum turns but the washing machine does not fill water and no error on display.	See "DEMO MODE"					

DEMO MODE: to deactivate this function, switch the washing machine OFF. Than press and hold "Start/Pause" D button, within 5 seconds press also "ON/OFF" () button and hold both buttons for 2 seconds.



# You can download the SAFETY AND INSTALLATION INSTRUCTIONS, OPERATING MANUAL, TECHNICAL SHEET and ENERGY DATA by:

- Visiting the website **<u>http://docs.hotpoint.eu.</u>**
- Using the QR code.
  Alternatively, contact our Technical Assistance Service (the telephone number is indicated in the warranty booklet). When contacting the Technical Assistance Service, provide the codes shown on the adhesive label applied to the inside of the door.

