IMPORTANT: To reduce limescale problems which would not be covered by the guarantee, we recommend the use of a mix of 50% tap water and 50% distilled, deionised or demineralised water (available from most large supermarkets).

Never use battery topping up fluid or water containing any substances like starch, sugar, fragrant additives or defrosted water from a refrigerator.

Remember to clean and descale your steam generator.

Failure to adhere to the above guidelines will invalidate your guarantee.

IF YOU HAVE ANY DIFFICULTY WITH THIS PRODUCT, INSTEAD OF TAKING IT BACK TO THE RETAILER, TRY:
1. The instruction booklet  
2. Refer to www.morphyrichards.com
3. Or call our helpline: UK: 0344 871 0944, EIRE: 1800 409 119 (For UK & Eire customers only)

www.morphyrichards.com

* Register online for your 2 year guarantee. See back of this instruction book for details. (UK and Ireland customers only)
Important safety instructions

The use of any electrical appliance requires the following common sense safety rules.
Please read these instructions carefully before using the product.

• **WARNING**: Disconnect from the mains supply before carrying out any routine maintenance.

• This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities, or lack of experience or knowledge, if they have been given supervision or instruction concerning the use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

• Keep the steam generator and its cord out of reach of children less than 8 years of age at all times.

• The steam generator must not be left unattended while it is connected to the supply mains.

• The steam generator must be used and rested on a stable surface.

• When placing the iron on the steam generator base or on its heel, ensure that the surface on which the heel or base is placed is stable.

• The steam generator is not to be used if it has been dropped, if there are visible signs of damage or it is leaking.

• The filling aperture may be opened during use, due to the design of the system.

• Do not operate with a damaged steam/supply cord or grommet, it must be replaced by the manufacturer, its service agent or similarly qualified person in order to avoid a hazard.
Personal safety

- **CAUTION - HOT:** Burns can occur from touching hot parts, hot water or steam, or the iron rest plate.
- **WARNING:** Never direct steam at electrical components or fittings. If in doubt about the suitability of steam for cleaning an appliance, contact the appliance manufacturer for advice prior to cleaning.
- **WARNING:** Never touch the plug or cable with wet hands.
- **WARNING:** Nozzles and tools will be hot after use. Allow to cool before attempting to remove.
- **WARNING:** Do not discharge the steam towards people or animals. Danger of scalding.

To protect against fire, electric shock and personal injury, do not immerse cord, plug or steam generator in water or other liquid.

The plug should be removed from the wall socket after use, before cleaning, filling or changing the accessories, or carrying out user maintenance.

Location

- Do not use or keep this product outside.
- Do not store the appliance near hot surfaces eg. ovens or heating appliances.
- **WARNING:** A damaged or severed mains cable fitted with a plug should never be connected to the mains supply. It must be destroyed, as a damaged cable becomes hazardous if connected to a power socket.
- Do not let the mains lead come into contact with the hot soleplate of the iron.
- Do not allow the mains lead to become strained.

Product safety

- **WARNING:** Always test on an inconspicuous area first. Never use on materials that can not resist high temperature, such as dralon, natural fur etc.
- **WARNING:** Misuse of the appliance could cause personal injury.
- Never modify the appliance in any way.

Other safety considerations

- Do not use any chemical detergents, perfumes, alcohol or descaler etc in water.
- Repairs to electrical appliances are only to be undertaken by trained personnel.
- Unprofessional repairs can be dangerous for users.
- Use only genuine Morphy Richards spare parts and accessories.
- The appliance must not be left unattended while connected to the supply mains.
- This appliance is intended for domestic use only. Misuse or use for commercial or any other purpose will render the guarantee invalid.

**Electrical requirements**

- Check that the voltage on the rating plate of your appliance corresponds with your house electricity supply which must be A.C. (Alternating Current).
- If the socket outlets in your home are not suitable for the plug supplied with this appliance, the plug should be removed by trained authorised personnel and the appropriate one fitted.
- **WARNING:** This appliance must be earthed.
- Should the fuse in the mains plug require changing, a 13 amp BS1362 fuse must be fitted.

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Steam generator overview

1. Filling aperture
2. Water tank release button
3. Detachable water tank
4. Steam trigger
5. Temperature indicator light
6. Soleplate
7. Iron handle
8. Temperature dial
9. Iron-to-base lock
10. Cable support
11. Iron
12. Iron locking hook
13. Iron rest plate
14. Base unit
15. Rear docking slot
16. Power cord storage
17. Steam level indicator lights
18. Steam level select button
19. Descale button
20. On/Off power button
21. Power cord
22. Steam supply cord
23. Steam supply cord storage
24. Boiler tube attachment
25. Boiler tube storage points
26. Boiler tube
27. Boiler tube crevice
28. Boiler screw
**Control panel overview**

- **Low steam level indicator light** (17a)
- **Medium steam level indicator light** (17b)
- **High steam level indicator light** (17c)
- **On/Off power button** (20)
- **Steam level select button** (18)
- **Desccale button** (19)

**Steam level indicator lights (17)**
Press the steam level select button (18) to adjust the steam level. The steam level selected will be displayed by illumination of the relevant steam level indicator light: low (17a), medium (17b) or high (17c). See step 5 of ‘Using the Steam Generator’ on page 7.

**On/Off power button (20)**
Connect to a mains outlet and press the On/Off power button (20). The button will illuminate and the low steam level indicator light (17a) will flash. To turn off, press and hold the On/Off power button for 3 seconds.

**Steam level select button (18)**
Press the steam level select button (18) to toggle through the steam levels. Each press cycles the level from low to medium to high, back to low and so forth.

**Desccale button (19)**
When the system requires cleaning, the descale button (19) will illuminate. When this happens, follow the instructions under ‘Self Clean’ on page 9.

---

**Temperature guide**
Heat setting markings on the temperature dial of all Morphy Richards irons match those of the International Textile Care Labelling Code

<table>
<thead>
<tr>
<th>Symbol</th>
<th>(120°C Max) Cool</th>
<th>(160°C Max) Warm</th>
<th>(210°C Max) Hot</th>
<th>MAX setting</th>
</tr>
</thead>
<tbody>
<tr>
<td>Control dial positions</td>
<td>Do not iron</td>
<td>•</td>
<td>• •</td>
<td>• • •</td>
</tr>
</tbody>
</table>

**Steam level setting**
(see step 5 of ‘Using the Steam Generator’ on page 7)
- No steam (see ‘Dry ironing’ on page 8)
- Low
- Medium / High
- High

<table>
<thead>
<tr>
<th>Fabric</th>
<th>Ironing</th>
<th>Steaming</th>
</tr>
</thead>
<tbody>
<tr>
<td>Nylon, Acetates, synthetic fabrics</td>
<td>Iron on wrong side, if moisture required, use damp cloth (not Acetate)</td>
<td>No steam (see ‘Dry ironing’ on page 8)</td>
</tr>
<tr>
<td>Wool, Polyester mixtures</td>
<td>Fabrics requiring this setting usually require steam pressing.</td>
<td>No steam (see ‘Dry ironing’ on page 8)</td>
</tr>
<tr>
<td>Cotton, Linen Rayon, Rayon mixtures</td>
<td></td>
<td>No steam (see ‘Dry ironing’ on page 8)</td>
</tr>
</tbody>
</table>
## Location

Locate the steam generator horizontally on the iron rest plate of your ironing board (if large enough) or on a heat resistant stand at the same height as your ironing board or below it. Always ensure the steam generator is on a firm surface when ironing.

**WARNING:** Do not use the product on a surface which could be damaged by heat or steam such as a worktop or a polished wood surface.

If in doubt, contact Morphy Richards.

## Before use

Remove any protective cover from the soleplate (6) and the base unit (14).

Unwind and straighten the power cord (21) and steam supply cord (22).

We recommend for first time ironing that you iron over an old towel.

## Using the Steam Generator

Remove the detachable water tank (3) by squeezing the water tank release button (2), and fill with water through the filling aperture (1) to the max fill line. Replace the water tank.

**IN HARD WATER AREAS, WE RECOMMEND A MIX OF 50% TAP WATER AND 50% DISTILLED, DEIONISED OR DEMINERALISED WATER.**

Never use battery topping up fluid or water containing any substances like starch, sugar, fragrant additives or defrosted water from a refrigerator.

**NOTE:** Please see point 2 of ‘Exclusions’ on page 12.

### Re-filling during use

If the water level is too low, the unit will not produce steam. If this happens, refill the detachable water tank (3) with water.
Using the Steam Generator (continued)

Turn the temperature dial (8) to suit the garment (see 'Temperature guide' on page 5). The temperature indicator light (5) illuminates until the temperature is reached. Begin ironing when the temperature indicator light goes out.

It is advised to begin with ‘cool’ fabrics (see above) and work up to higher settings. An iron heats up quicker than it cools down so you’ll save time and electricity.

If you turn the temperature dial (8) down from a hot setting to a cooler setting, wait until the temperature indicator light (5) goes out (indicating the correct temperature has been reached) before you continue ironing.

Unlock the iron (11) from its storage position on top of the base unit (14) by sliding the iron-to-base lock (9) to the position marked with an unlocked padlock icon - the iron can then be lifted off the base unit.

WARNING: The soleplate will be hot.

During use, the iron (11) may be rested on the iron rest plate (13).

Ironing with steam

Press the steam level select button (18) to select your desired steam level. The selected steam level will be displayed by illumination of the relevant steam level indicator light (17). The steam level indicator light will stop flashing and illuminate constantly when the selected steam level is reached.

To operate the steam, press and hold the steam trigger (4) to release steam. There will be a slight delay whilst the steam is drawn from the base and along the steam cord to the iron’s soleplate (6).

NOTE: Residual steam - as the steam has a long distance to travel along the steam cord it is likely that there will still be some steam coming from the soleplate for a short while after you have released the trigger. This is normal and will eventually stop after several seconds. If it doesn’t you may have accidentally activated the steam boost in which case press the steam trigger again to switch off the steam boost.

WARNING: The steam supply cord (22) will get hot during use.

Steam boost

The steam boost function is ideal for relaxing the fibres of tougher fabrics (like jeans and linen) and getting rid of those stubborn, hard to reach creases.

To produce a powerful shot of steam during ironing, simply press the steam trigger (4) twice in quick succession. To turn this off, press the steam trigger again.

To conserve water in the tank, we recommend you switch off the steam boost when the iron is not in use.

NOTE: The product may occasionally produce a pumping sound during steam ironing. This is normal and is caused by water being pumped from the water tank to the steam generator. If the pumping sound suddenly becomes louder or the steam diminishes, check and refill the water tank if it has become empty.
Using the Steam Generator (continued)

When you have finished ironing, turn off the appliance by pressing and holding the On/Off power button (20) for three seconds. A beep will be heard and the On/Off power button and steam level indicator light (17) will be extinguished.

Disconnect the plug from the mains outlet.

Features

Dry ironing
To use your steam generator as a dry iron only, follow steps 2, 3 and 4 of ‘Using the Steam Generator’ on page 6. You do not need to put water in the tank or select a steam level. Press the steam trigger (4) at least once every 10 minutes, or the product will automatically turn off.

Auto shut-off
If the iron (11) is not used for 10 minutes, the product will automatically turn off for safety and to save energy, and a beep will be heard.

To restart, press the On/Off power button (20) (see step 2 of ‘Using the Steam Generator’ on page 6) and wait for the temperature to rise again.

Steam function
During steaming, small amounts of water may be ejected from the soleplate (6). This is normal and can be avoided by using the steam for short amounts of time and only when the iron is at the correct temperature (the temperature indicator light (5) on the iron (11) goes out when ready).

Sudden jolts of the boiler unit can also cause water droplets on the soleplate; therefore, do not move the base unit during ironing.

Vertical steam
Vertical steam is useful for removing creases from hanging clothes, curtains, upholstery, etc. Hold the iron (11) between 1cm and 2cm away from the item and press the steam trigger (4) twice in quick succession for a longer boost of steam. To turn the steam boost off, press the steam trigger again.

WARNING: Do not use the vertical steam feature on clothes that are being worn.
**Maintenance**

**Self clean**
When the boiler requires descaling, the descale button (19) will illuminate. When this happens, the boiler must be descaled. The button's light will go out only after the scale has been removed.

1. Unplug the appliance from the mains outlet and leave to cool for two hours.
2. Lock the iron (11) in place on the base unit (14). See ‘Storing the steam iron’ on page 10.
3. Remove the detachable water tank (3) to prevent water spillage and upturn the steam generator. This reveals the boiler screw (28) on the underside of the base unit.
4. Remove the boiler screw by unscrewing it anti-clockwise.

**WARNING:** Never remove the boiler screw when the steam generator is hot.

5. Remove the boiler tube (26) and the attached boiler tube attachment (24) from their storage position.
6. Push the boiler tube attachment (24) firmly into the hole where the boiler screw was removed from. Ensure the boiler tube (26) is sitting within the boiler tube crevice (27).
7. Turn the steam generator back over so the iron (11) is uppermost.
8. Fill the detachable water tank and replace it back into the base unit (14).

**Never pour any descaling solution or any other chemicals into the water tank. This will damage the product. Only use clean water.**

9. Place the front end of the steam generator securely over a sink so the boiler tube (26) drops down into the sink. Ensure the boiler tube is not squashed between the steam generator and the edge of the sink.
10. Plug the appliance back in at the mains and turn the power on.
11. Press and hold the descale button (19) and the steam trigger (4) at the same time for one second. A beep will be heard and the descale button will begin to flash. The steam generator will commence self-cleaning and scale and water will begin to flow through the boiler tube into the sink. The process will take around two minutes to complete. When finished, three beeps will be heard, the descale button’s light will extinguish and the appliance will shut off automatically.
Unplug the appliance from the mains.

Once cooled, remove the boiler tube attachment and boiler tube and replace them back into their storage position.

Replace the boiler screw and screw it into position in a clockwise direction. Ensure the boiler screw is tightened fully.

The descale button’s light will extinguish the next time you use the product. Please wait for up to one minute whilst it pumps water and registers that the boiler has been cleaned.

To clean a coated soleplate
Do not use scouring powder or solution as this could cause damage to the coating.

If any man-made fibres fuse to the soleplate (6), set the iron at the MAX position and pass it over a clean piece of cotton to draw the deposit off the surface.

To clean the exterior
Allow the unit to cool and wipe over with a damp cloth and mild detergent, then wipe dry.

Emptying and storing

Allow the appliance to cool.

Remove the detachable water tank (3) by squeezing the water tank release button (2). Empty the water tank. Once the water tank is empty, re-attach it to the base unit (14).

Wrap the power cord (21) and steam supply cord (22) loosely in long loops. Gently push the looped steam supply cord and power cord into the steam supply cord storage (23) and power cord storage (16) respectively. Avoid kinking of cables, particularly where they meet the base unit.

WARNING: Do not pull too tightly on the steam supply cord or on the cable support (10) when looping the power cord (21) and steam supply cord (22). Damage to cables caused by wrapping too tightly will not be covered by the guarantee.

Storing the steam iron
Lock the iron (11) into the storage position on top of the base unit (14) by sliding the tip of the soleplate (6) under the iron locking hook (12). With the lower end of the soleplate in position adjacent to the lower end of the iron rest plate (13), slide the iron-to-base lock (9) to the position marked with a padlock icon - this secures the soleplate in place. Once the iron-to-base lock is locked securely, the iron can be carried by the iron handle (7).

Contact us

Helpline
If you are having a problem with your appliance, please call our Helpline, as we are more likely to be able to help than the store you purchased the item from. Please have the product name, model number and serial number to hand when you call to help us deal with your enquiry quicker.

UK Helpline: 0344 871 0944
IRE Helpline: 1800 409 119
Spares: 0344 873 0710

Talk To Us
If you have any questions or comments, or want some great tips to help you get the most out of your products, join us online:

Blog: www.morphyrichards.co.uk/blog
Facebook: www.facebook.com/morphyrichardsuk
Twitter: @loveyourmorph
Website: www.morphyrichards.com
## Troubleshooting

<table>
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<th>Problem</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>No power or not heating up.</td>
<td>1. Check the fuse and the fuse rating (should be 13amp).</td>
</tr>
<tr>
<td></td>
<td>2. Try a different appliance in the socket as it may be the socket that is at fault.</td>
</tr>
<tr>
<td></td>
<td>3. Check that the auto shut off has not operated.</td>
</tr>
<tr>
<td></td>
<td>4. Check the temperature dial has not been set to MIN.</td>
</tr>
<tr>
<td>Overheating or not getting hot enough.</td>
<td>1. Adjust the temperature dial to ensure the setting matches that recommended on the garment or refer to the “temperature guide” section.</td>
</tr>
<tr>
<td></td>
<td>2. Allow the iron to reach temperature and stabilise for 1-2 minutes if it has just been plugged in, or has just been woken up from auto shut off.</td>
</tr>
<tr>
<td>Not steaming or poor steam.</td>
<td>1. There will be a short delay with a steam generator whilst the steam travels from the base to the iron.</td>
</tr>
<tr>
<td></td>
<td>2. Check that there is enough water in the tank.</td>
</tr>
<tr>
<td></td>
<td>3. If the iron's auto shut off feature has activated, wake up the iron and allow it to reach temperature before using steam.</td>
</tr>
<tr>
<td></td>
<td>4. If the descale button is illuminated, perform a self-clean to clear away limescale inside the iron (refer to “Self Clean” section).</td>
</tr>
<tr>
<td>Dripping from the holes in the soleplate.</td>
<td>1. Ensure the temperature is set within the steam band (refer to the “temperature guide” section). The iron will not be hot enough to produce steam if the temperature is set too low.</td>
</tr>
<tr>
<td></td>
<td>2. The steam level should be set lower if the temperature is set lower (refer to the “temperature guide” section) to prevent it from dripping.</td>
</tr>
<tr>
<td></td>
<td>3. If the iron's auto shut off feature has activated, wake up the iron and allow it to reach temperature before using steam.</td>
</tr>
<tr>
<td>Tripping Electrics.</td>
<td>1. Try using a different socket.</td>
</tr>
<tr>
<td></td>
<td>2. Ensure there are no other appliances being used on the same set of sockets as the iron.</td>
</tr>
<tr>
<td>Steams continuously.</td>
<td>1. It is normal for some residual steam to continue through the soleplate for a short while after releasing the steam trigger.</td>
</tr>
<tr>
<td></td>
<td>2. The steam boost feature may have been activated by pressing the steam trigger twice in quick succession. This can be turned off by pressing the steam trigger again.</td>
</tr>
<tr>
<td>The self clean is not working.</td>
<td>1. In order to perform a self clean, the descale button has to be illuminated.</td>
</tr>
<tr>
<td></td>
<td>2. The unit must have cooled down enough. Please leave the unit to cool down for longer and try again.</td>
</tr>
<tr>
<td></td>
<td>3. Ensure the water tank has enough water in it.</td>
</tr>
<tr>
<td></td>
<td>4. Ensure you are pressing and holding both the descale button and the steam trigger at the same time until a beep is heard.</td>
</tr>
</tbody>
</table>
Registering your 2 year guarantee

Your standard 1 year guarantee is extended for an additional 12 months when you register the product within 28 days of purchase with Morphy Richards. If you do not register the product with Morphy Richards within 28 days, your product is guaranteed for 1 year. To validate your 2 year guarantee register with us online at www.morphyrichards.co.uk/support
Or call our customer registration line, quoting model and serial number, these numbers can be found on the base of the product
UK 0344 871 0242
IRE 1800 409 119
N.B. Each qualifying product needs to be registered with Morphy Richards individually.
Please note that the 2 year guarantee is only available in the UK and Ireland. Please refer to the 1 year guarantee for more information.

Your 1 year guarantee

It is important to retain the retailer’s receipt as proof of purchase. Staple your receipt to this back cover for future reference.
Please quote the following information if the product develops a fault. These numbers can be found on the base of the product.
Model no.
Serial no.

All Morphy Richards products are individually tested before leaving the factory. In the unlikely event of any appliance proving to be faulty within 28 days of purchase, it should be returned to the place of purchase for it to be replaced.
If the fault develops after 28 days and within 12 months of original purchase, you should contact the Helpline number quoting Model number and Serial number on the product, or write to Morphy Richards at the address shown.

You may be asked to return a copy of proof of purchase.
Subject to the exclusions set out below (see Exclusions), the faulty appliance will then be repaired or replaced as appropriate and dispatched usually within 7 working days of receipt.

If, for any reason, this item is replaced or repaired during the 1 year guarantee period, the guarantee on the new item will be calculated from original purchase date. Therefore it is vital to retain your original till receipt or invoice to indicate the date of initial purchase.

To qualify for the 1 year guarantee, the appliance must have been used according to the instructions supplied. For example, water should be emptied after each use.

Exclusions

Morphy Richards shall not be liable to replace or repair the goods under the terms of the guarantee where:
1 The fault has been caused or is attributable to accidental use, misuse, negligent use or used contrary to the manufacturer’s recommendations or where the fault has been caused by power surges or damage caused in transit.
2 The fault has been caused by using water other than that recommended by Morphy Richards.
3 The fault is caused by limescale build-up.
4 The cables are damaged due to wrapping too tightly or excessive kinking.
5 The appliance has been used on a voltage supply other than that stamped on the products.
6 Repairs have been attempted by persons other than our service staff (or authorised dealer).
7 The appliance has been used for hire purposes or non domestic use.
8 The appliance is second hand.
9 Morphy Richards reserves the right not to carry out any type of servicing under the guarantee at its discretion.

• This guarantee does not confer any rights other than those expressly set out above and does not cover any claims for consequential loss or damage. This guarantee is offered as an additional benefit and does not affect your statutory rights as a consumer. Morphy Richards products are intended for household use only. See usage limitations within the location safety instructions.

Disclaimer

Morphy Richards has a policy of continuous improvement in product quality and design. The company, therefore reserves the right to change the specification of its models at any time.

For electrical products sold within the European Community. At the end of the electrical products useful life, it should not be disposed of with household waste.

Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice in your country.

IF YOU ARE HAVING A PROBLEM WITH ONE OF OUR PRODUCTS, CALL OUR HELPLINE:

UK: 0344 871 0944
IRE: 1800 409 119
SPARES: 0344 873 0710

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The After Sales Division
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South Yorkshire,
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www.morphyrichards.com