



You're home.™

6 year
guarantee

Dual V Advance

Let's get started



W87-DV-B / W87-DV-R / W87-DV-T

vax.co.uk

Let's talk safety



Basic safety precautions

This carpet washer is intended for household use only and NOT for commercial or industrial use.

- Only use the carpet washer indoors and keep the area you're cleaning well lit.
- Keep fingers, hair and loose clothing away from moving parts and openings whilst using the carpet washer.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- Before using the carpet washer test your carpets/rugs/upholstery for colourfastness and pile distortion.
- Only Vax recommended tools and solution should be used with this carpet washer. Using other solutions may invalidate the guarantee.

Please keep instructions for further use.



Don'ts

- ✗ Don't leave the carpet washer plugged in when unattended.
- ✗ Don't use this carpet washer if it has been dropped, damaged or left outdoors.
- ✗ Don't run over the power cord or use carpet washer if the power cord or plug is damaged. Please contact our Customer Care Line on: 0330 026 8455 (Mon-Fri 8:30am to 6:00pm, Sat 09:00am to 5:00pm).
- ✗ Don't use your carpet washer to pick up any flammable or combustible materials (lighter fluid, petrol, kerosene etc.) or use the carpet washer in an area with explosive vapours or liquid.
- ✗ Don't handle the plug or use the carpet washer with wet hands.
- ✗ Don't carry the carpet washer while it's switched on.
- ✗ Don't pull or carry this carpet washer by the power cord.

- ✗ Don't use the power cord as a handle, pull the power cord around corners, sharp edges or close a door over the Power cord. Don't unplug carpet washer by pulling on the power cord.
- ✗ Don't use your carpet washer to pick up hot coals, cigarette butts, matches or smoking hot burning items or use in an area where there may be harmful fluids (chlorine, bleach, and ammonia drain cleaner).
- ✗ Don't attempt to remove blockages with sharp objects as this may cause damage to your carpet washer.
- ✗ Don't over saturate your carpet.
- ✗ Don't use the carpet washer with incorrect voltage as this may result in damage or injury to the user. The correct voltage is listed on the ratings label.



Do's

- ✓ Check with the manufacturer of your flooring prior to using the carpet washer to ensure its suitability.
- ✓ The clean water tank should be filled with warm water (max 40°C) only. Filling the clean water tank with hot or boiling water will damage the machine and invalidate the guarantee.
- ✓ Always vacuum your carpets thoroughly before using the carpet washer.
- ✓ Always unplug the carpet washer before carrying out any maintenance and before connecting or disconnecting the hose/accessories.
- ✓ Turn off all controls on the carpet washer before disconnecting or connecting the power cord, after use always wrap the power cord around the cord clips provided.
- ✓ Always replace the fuse in the plug with a British 13amp fuse.
- ✓ Always protect the power cable from heated surfaces or near open flames.
- ✓ Always keep the power cord away from the brushes whilst using the carpet washer.
- ✓ Take extra care when cleaning on the stairs.
- ✓ Always use the carpet washer with all water/solution tank and filters in place.
- ✓ Keep all openings clear and free from debris as this may affect the airflow/suction.
- ✓ Always use the carpet washer in an upright position. To prevent motor damage from dirty water, never hold the carpet washer upside down or on its side.
- ✓ Store the carpet washer in a cool, dry area. Before storing the carpet washer please ensure all water/solution tanks and filters are thoroughly clean and dry.

Thank you for buying this Dual V Advance.

Taking care of your carpets

The Dual V Advance is designed to make washing carpets regularly, as effective and efficient as possible and this user guide will help you get the most out of your machine.

Maintaining your carpets will ensure they keep their appearance for longer and smell fresh and clean. You've chosen carpets for your home for a reason and Vax will help you take good care of them.

Taking care of your Dual V Advance

Also inside this guide are instructions on maintaining your new machine, so that it's always ready when you are to tackle your carpets.

Taking care of you

We're here if you need us. Instead of taking me back to the shop, simply visit:

vax.co.uk/support or call:

(UK) **0330 026 8455** (ROI) 1-800 928 308

Monday-Friday 8.30am to 6.30pm, Saturday 9.00am to 5.00pm

Calls are charged at the UK local rate. Please make a note of the serial number and model number of the product before calling.

Alternatively, you can write to us at:

Vax Ltd., Kingswood Road, Hampton Lovett, Droitwich, Worcestershire, WR9 0QH, UK

The user guide can also be found online at: **vax.co.uk/support**



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Let us know what you think @VaxUK

Contents

Let's talk safety

Getting to know your machine

Getting started

Using your machine

Taking care of your machine

What to do if it goes wrong

Getting in touch

Accessories

Dual V Advance

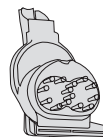
Included with your machine



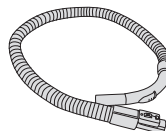
Vax Ultra+ Carpet Cleaning solution



Wash tool

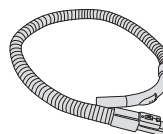


SpinScrub wash tool



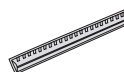
2.6m hose

+ Dual V Advance Reach



4.2m hose

+ Dual V Advance Total Home



Hard floor tool



Floor to floor solution

Getting to know your machine

Handle grip

Trigger (hidden)

SpinScrub caddy

SpinScrub wash tool

On/Off switch

Mode selector switch

Clean water tank
release button

Carry handle

Clean water tank

Dirty water tank
carry handle

Dirty water tank

Hose connection port

Solution tube
connector port

Nozzle

SpinScrub brushes
(hidden)

Edge Cleaners

Power cable hook

Hose/Stretch hose

Power cable

Stretch hose
caddy

Recline pedal

Max Extract pedal

Wheels

Technical Specification

Name **Dual V Advance**

Voltage: **220-240V-50Hz**

Wattage: **1350W**

Clean water tank capacity: **3.7L**

Dirty water tank: **3.2L**

Cord length **10m**

Weight **10.3kg (depending on model)**

Hose length **W87-DV-B – 2.6m**
W87-DV-R – 4.2m
W87-DV-T – 4.2m

Subject to technical change without notice.

*To purchase consumables and accessories, please visit vax.co.uk

Getting started

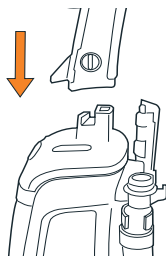
IMPORTANT: Carpets should be dry vacuumed thoroughly before washing.

Do not saturate your carpet.

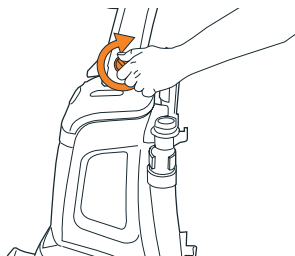
- Test for colourfastness – Wet a white absorbent cloth with the solution. In a small hidden area of your carpet/rugs /upholstery gently rub with the dampened cloth. Wait ten minutes and check for colour removal or bleed with white paper towel or cloth. If your carpet has more than one colour, check all colours.
- Test your carpet/rugs/upholstery – Run the carpet washer over a small hidden area. If no pile distortion occurs continue cleaning.
- When cleaning an entire room, move furniture out of the area to be cleaned. If the furniture cannot be moved, place aluminium foil or wax paper under the legs. This will prevent wood finishes from staining your carpet. Pin up furniture skirts and curtains.
- When using the carpet washer, basic safety precautions should always be observed and don't over saturate your carpets.
- Only use Vax carpet solution. Using other solutions may cause excess foaming and will invalidate your guarantee.
- The clean water tank should only be filled with warm water (max 40 °C). Filling the clean water tank with hot/boiling water will damage your machine and invalidate the guarantee. This is a powerful carpet washer, before plugging in make sure all controls are turned off and hold carpet washer firmly when starting and during use.

Getting started

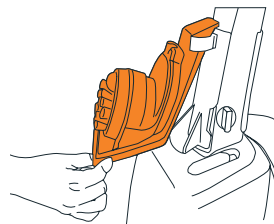
Assembling your upright



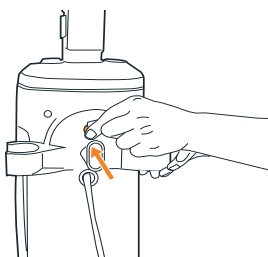
Push handle into main body.



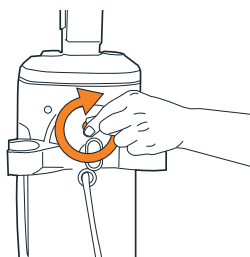
Turn handle lock dial clockwise to lock in place.



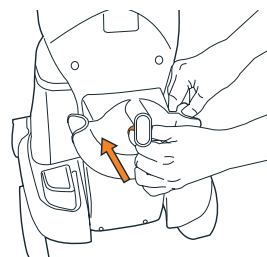
Line up SpinScrub hand tool into SpinScrub caddy, push until clicks into place.



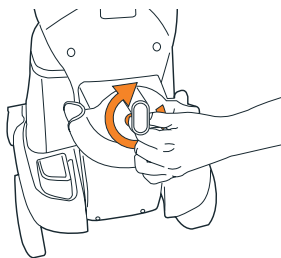
Hold locking tab vertically, line up top caddy (largest of the two) with back panel on carpet washer.



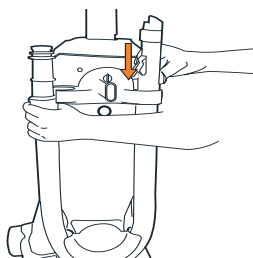
Twist locking tab clockwise to lock into place.



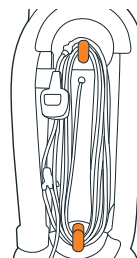
Hold locking tab vertically, line up bottom caddy (smallest of the two) with black panel on carpet washer.



Twist locking tab clockwise to lock into place.



Clip hose connector into top hose caddy and wrap hose down and around bottom caddy. Clip the other end of the hose into the opposite side of top caddy.



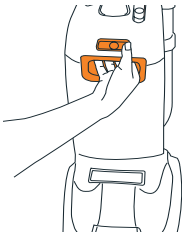
Stretch hose (Some models only)
- Clip hose connector into top hose caddy wrap hose down and around bottom caddy, up and around top caddy clipping other end of hose into bottom caddy.

Using your machine

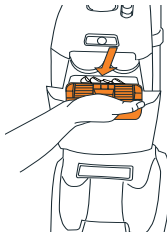
CAUTION: Always unplug the carpet washer before performing any maintenance/troubleshooting checks.

IMPORTANT: Your dirty water tank is fitted with a float. When the dirty water tank is full, or the nozzle is not in contact with the carpet the float will shut off the suction on the carpet washer. You will be able to hear if this has happened as the motor noise on the machine will increase. Once the float is activated, empty the dirty water tank if full. If the dirty water tank is not full then turn off your machine at the power switch and wait for the float to settle.

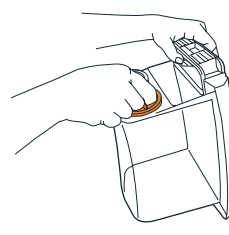
Filling the water/solution tank



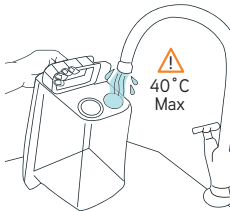
Press clean water tank release button.



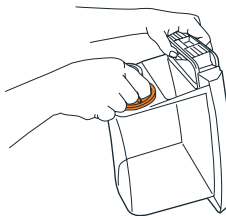
Pull to remove clean water tank.



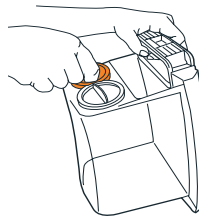
Twist clean water tank cap anti-clockwise to remove.



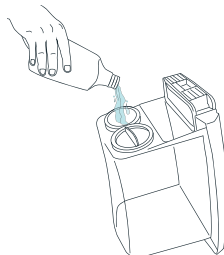
Fill clean water tank to 'max' fill mark.



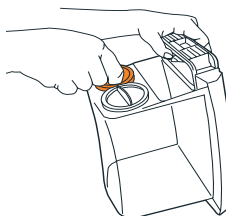
Line up tabs on water tank cap with clean water tank, twist clockwise to re-fit.



Twist solution cap anti-clockwise to remove.



Pour required carpet/hard floor solution into tank.



Line up tabs on solution cap with clean water tank, twist clockwise to re-fit.



Using your machine

NOTE: Carpets should be dry vacuumed thoroughly before washing.

Mode selector functions

WASH: SpinScrub brushes deep clean your carpets with water and solution removing dirt and stains.

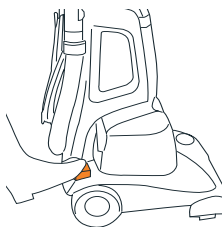
RINSE: Only water is released to remove solution residue.

MAX EXTRACT: Extracts any water/solution from your carpets/hard floors (some models only). No water/solution mix will be released during this function (even when trigger is pressed). Use this mode in combination with the **Max Extract** pedal for superior drying performance. Ideal for large spills.

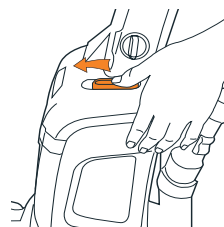
Washing your carpets



Plug into mains, press the on /off button to switch on.



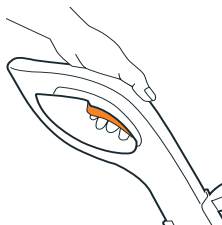
Press the recline pedal and pull handle backwards.



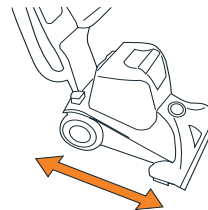
Select **Wash** on the mode selector switch.



Avoid saturating your carpet, do not use more than 4 wet strokes over one area. Always end with dry strokes. For heavily soiled areas, it may be necessary to repeat the cleaning process. Make crisscrossing strokes to the original pattern and overlap each pass.



Squeeze trigger to release solution and water mix.

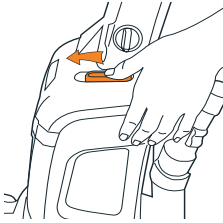


Squeeze trigger on the forward stroke, release trigger on backward stroke to recover solution/water.

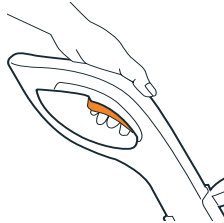
Using your machine

Rinsing your carpets/hard floor

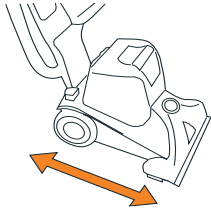
Rinsing is not necessary, but will help remove solution residue leaving your carpets/hard floor looking fresher.



Select **Rinse** on the mode selector switch.



Squeeze trigger to release water.

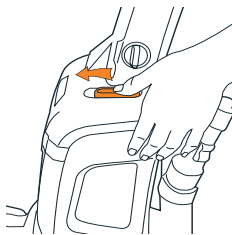


Squeeze trigger on forward stroke, release trigger on backward stroke to recover water.

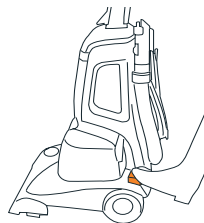


Max Extract

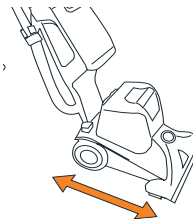
For superior drying performance use the **Max Extract** pedal with **Max Extract** on the mode selector switch. The SpinScrub brushes will not spin when the **Max Extract** pedal is pressed, the entire power of the carpet washer is used to extract water/solution from your carpets.



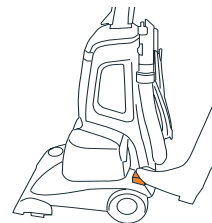
Select **Max Extract** on the mode selector switch.



Press the **Max Extract** pedal to activate the **Max Extract** mode.



The brushes will not spin when the **Max Extract** pedal is pressed but may turn slowly as the carpet washer is moved forwards/backwards.



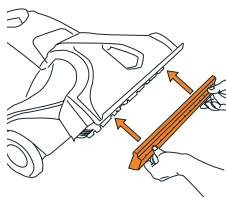
Press the **Max Extract** pedal to de-activate the **Max Extract** mode.

Using your machine

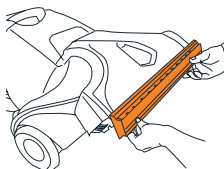
Washing hard floors (some models only)

CAUTION: To prevent damage to wood floors and other hard floors, follow the flooring manufacturer's cleaning recommendations. Inspect floor surface for worn finish, bare wood or separated joints. It's not recommended to use the carpet washer on floors if any of these conditions exist.

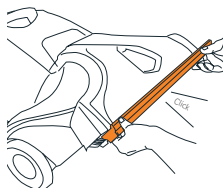
IMPORTANT: Before attaching the hard floor squeegee onto carpet washer remove tanks, or make sure tanks are empty before lying the carpet washer on its back.



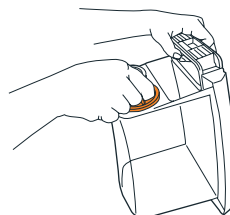
Lie carpet washer on its back, line up squeegee with nozzle.



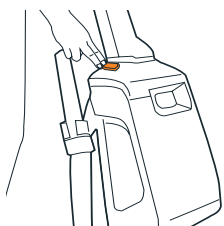
Hook front of squeegee onto edge of nozzle.



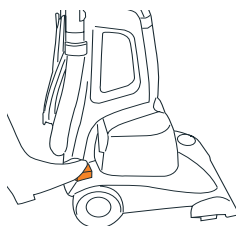
Push squeegee under nozzle until it clicks into place.



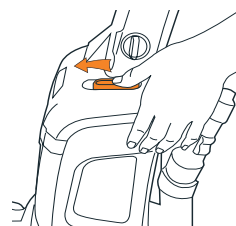
Stand carpet washer upright. Fill clean water tank with water and solution tank with hard floor solution. Go to 'Filling the water/solution tank'.



Plug into mains, press the on/off button to switch on.



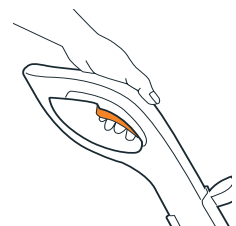
Press the recline pedal and pull handle backwards.



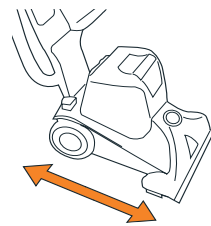
Select **Wash** on the mode selector switch.



Rinsing is not necessary, but will help remove solution and residue leaving your hard floors looking fresher. Go to '**Rinsing your carpets/hard floor**'.



Squeeze trigger to release solution and water mix.

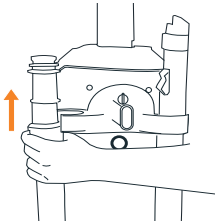


Squeeze trigger on forward stroke, release trigger on backward stroke to extract solution/water.

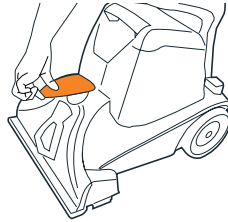
Using your machine

Using the SpinScrub and Upholstery wash tool

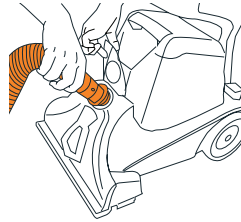
IMPORTANT: Check the cleaning code on your upholstery. Use the cleaner only on upholstery marked 'W' or 'W/S'. Check with the manufacturer before use. Run the SpinScrub brush and upholstery wash tools over a small hidden area to test before cleaning. When using the hose, select **Wash** on the mode selector switch. No water/solution will be delivered on **Rinse** or **Max Extract** mode.



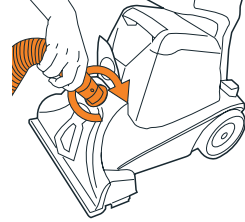
Unclip and remove hose.



Lift cover on hose connection port.

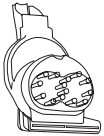


Line up tabs on hose into hose connection port. Push and twist hose clockwise to lock into place.

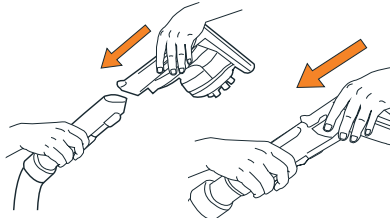


Line up solution tube connector with solution tube connection port. Push and twist clockwise to lock into place.

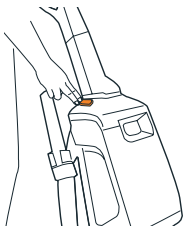
Choosing an accessory



Choose an accessory.



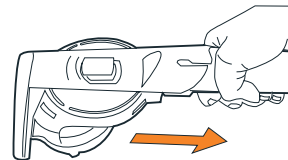
Slide accessory tool over tab at end of hose until it clicks into place.



Press the on/off button to switch on. Select **Wash** on mode selector switch (No water/solution will be delivered on **Rinse** or **Max Extract** mode).



Press trigger on hose to release solution/water.



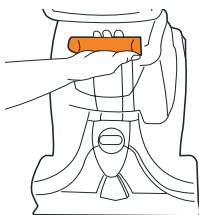
Squeeze trigger on the forward stroke, release trigger on backward stroke to recover solution/water.

Taking care of your machine

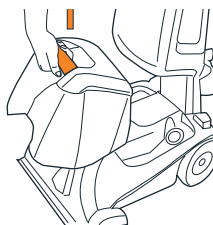
CAUTION: Always switch off and unplug the carpet washer from the mains before assembling, filling and emptying the clean water tank, emptying the dirty water tank or before connecting/disconnecting the attachments.

IMPORTANT: If the hose or tools are blocked, switch off the carpet washer and remove the blockage(s) before re-starting your machine.

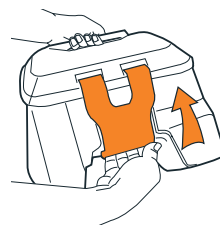
Emptying the dirty water tank



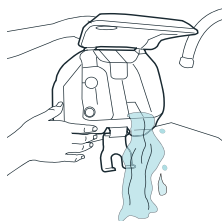
Lift dirt water tank by carry handle.



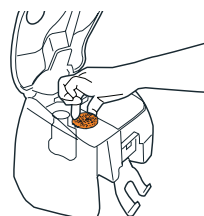
Pull to remove dirty water tank.



Lift dirty water tank clip up and outward to release.



Empty dirty water over the sink. Rinse dirty water tank and lid under water to remove debris.



Clean the filter screen located at the back of the dirty water tank by scooping out the debris.



IMPORTANT

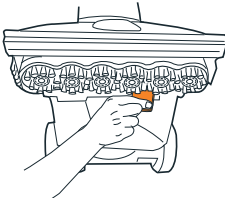
Empty and rinse out clean and dirty water tanks and leave to air dry before replacing.

Do not leave solution/water stored in the tanks between uses.

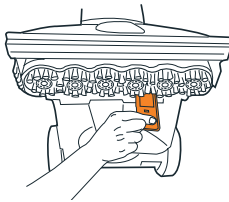
Taking care of your machine

CAUTION: Always unplug the carpet washer before performing any maintenance/troubleshooting checks
All water and solution must be removed from tanks.

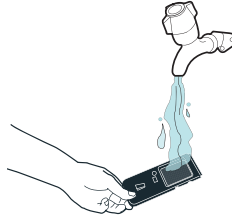
Cleaning the base lint filter



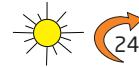
Lie carpet washer on its back. The filter is located behind the brushes.



Pull filter to remove.

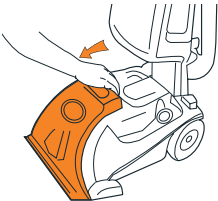


Rinse filter under water to remove debris.

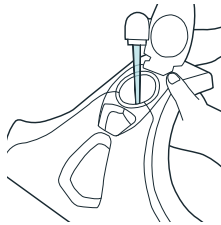


Leave to dry for 24 hours or until fully dry before placing back in the carpet washer.

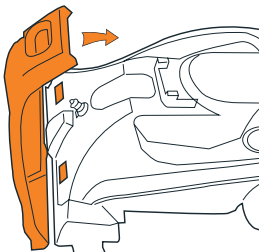
Cleaning the nozzle



Remove dirty water tank. Lift and pull top of nozzle to remove.



Rinse nozzle under water to remove debris.

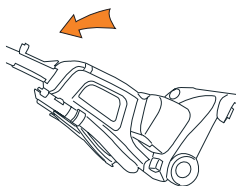


Line up tabs on nozzle with holes in carpet washer. Slide tabs into holes, press down on nozzle until clicks into place.

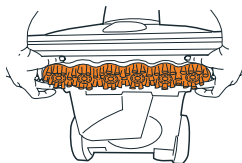


Taking care of your machine

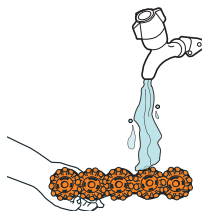
Removing blockages from the SpinScrub brushes



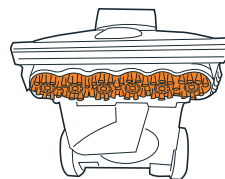
Lie carpet washer on its back.



Firmly pull sides of SpinScrub cover to remove.

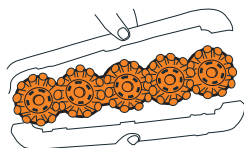


Remove any threads or hair caught around the brush, rinse under water to remove debris.

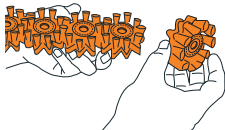


Leave to fully dry. Line up tabs on side of SpinScrub cover into carpet washer, push firmly until clicks into place.

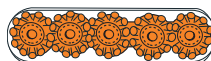
Advance SpinScrub brush maintenance



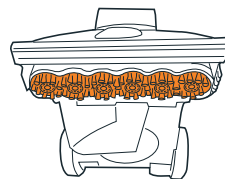
Pull firmly to unclip each side of SpinScrub cover (one side at a time).



Remove individual brushes, clean and rinse under running water to remove debris.



Refit the individual brushes. Line up tabs on SpinScrub cover with tabs on brush frame. Push and clip covers until click into place.



Leave to fully dry. Line up tabs on side of SpinScrub cover with carpet washer, push firmly until clicks into place.

What to do if it goes wrong

Problem

Solution

Is there an accessory missing?

- Check the 'This pack contains' panel on the box to make sure the part is definitely included in your unit.

Why won't the carpet washer turn on?

- It may not be plugged into the mains correctly: ensure that the plug is pushed in securely and switched on.
- The power button hasn't been fully depressed.
- If the carpet washer cuts out during use, disconnect from the mains, allow to cool for one hour, empty the dirty water tank, clean the filter and check hose and SpinScrub brushes for blockages.

Why won't the cleaner pick up solution/water/spills?

- The float in the dirty water tank may have been activated. Empty the dirty water tank if full. If the dirty water tank is not full then switch the carpet washer off and wait for the float to settle before re-starting your machine.
- The dirty water tank may be full and the auto shut off engaged. Empty the dirty water tank.
- Make sure the dirty water tank is fitted correctly and the tank cap is securely fitted.
- Check the hose for blockages.
- Check the SpinScrub brushes for blockages.
- Check the nozzle is fitted correctly and for any blockages.

Why won't the solution/clean water dispense?

- Make sure the clean water tank is fitted correctly.
- The solution/clean water tank may be empty.
- Check the carpet washer is on the correct setting no water will be dispensed when using the Max Extract mode.
- No water will be dispensed on Rinse or Max Extract mode when using the hose.

Why won't the brushes rotate?

- The brushes will only rotate when the carpet washer is reclined and turned on.
- The brushes will not rotate when set in the Max Extract mode.
- Check the lint filter and clean if necessary.

Getting in touch

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* Calls are charged at the UK local rate. Please make a note of the serial number and model number of the product before calling.

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Ultra+ carpet cleaning solution (1.5l)

1-9-132706-00

Ultra+ Carpet Cleaning Solution tackles stubborn spots and stains and removes unpleasant odours too. It's specially formulated to leave no sticky residue, so your carpets stay fresher for longer.



Ultra+ Pet carpet cleaning solution (1.5l)

1-9-132707-00

Ultra+ Pet Carpet Cleaning Solution tackles stubborn spots and stains and removes unpleasant pet odours too. It's specially formulated to leave no sticky residue, so your carpets stay fresher for longer.



Ultra+ Refresh & Revitalise (1.5l)

1-9-133260-00

Ultra+ Refresh and Revitalise tackles stubborn spots and stains. It's Oxy-Lift Action Technology brings your carpets back to life and restores carpet pile. Formulates to leave no sticky residue, so your carpets stay fresher for longer. Safe to use on wool carpets - Woolsafe approved.



Ultra+ Allergen (1.5l)

1-9-133262-00

Ultra+ Allergen tackles stubborn spots and stains, but also removes deep down dirt and allergens in your carpet. Formulates to leave no sticky residue, so your carpets stay fresher for longer. Ultra+ Allergen carpet cleaning solution is approved by the British Allergy Foundation.



Ultra+ Sanitise (1.5l)

1-9-133261-00

Ultra+ Sanitise tackles stubborn spots and stains and removes embedded dust and dirt from carpet pile. Ultra+ Sanitise is formulated to leave no sticky residue, so your carpets stay fresher for longer.





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Vax Ltd., Kingswood Road, Hampton Lovett, Droitwich, Worcestershire, WR9 0QH, UK
email: info@vax.co.uk website: vax.co.uk

Version 1.0



EEC Statement of Compliance: Manufacturer/EEC importer: Vax Limited, hereby on our own responsibility, declare that the W87-DV-B/W87-DV-R/W87-DV-T series is manufactured in compliance with the following Directives:
Safety: 2006/95/EC Low Voltage Directive. **EMC:** 2004/108/EC Electromagnetic Compatibility Directive.

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