

vaxTM
SteamFresh
POWER PLUS

**POWERFUL STEAM CLEANING
FROM FLOOR TO CEILING**

LET'S GET STARTED.

S84-W7-P



Let's talk safety



Basic safety precautions

This steam cleaner is intended for household use only and NOT for commercial or industrial use.

- Only use the steamer indoors and keep the area you're cleaning well lit.
- Keep fingers, hair and loose clothing away from moving parts and openings whilst using the steamer.
- This steamer can be used by persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the steamer in a safe way and understand the hazards involved.



Don'ts

- Don't touch any hot areas/accessories on the steamer. It's normal for the steamer and accessories to heat up during use, always turn off and allow them to cool down before handling or changing.
- Don't use on windows with extreme outside temperatures to avoid stressing the glass surface. Excessive temperature differences between the glass window and the steam can break the window.
- Don't leave the steamer plugged in when unattended.
- Don't use the steamer if it has been dropped, damaged, immersed in water or left outdoors.
- Don't handle the plug or use the steamer with wet hands.
- Don't run over the power cord or use the steamer if the power



Do's

- Always stand the steamer using the wall bracket or securely against a wall/fixed structure, alternatively lie flat on the floor in a suitable location so that it does not become a trip hazard or can be stepped on.
- Always fill the twin tank with water/Vax detergent only as per the instructions in this user guide, never add perfume, stain remover or products containing alcohol.
- Always vacuum your carpets thoroughly and make sure hard floor areas are free from grit and debris before using the steamer.
- Always check accessories are free from damage, dirt and debris before using.

- Children shall not play with the steamer. Cleaning and user maintenance shall not be made by children without supervision.
- Please refer to the floor/surface manufacturer's care recommendations before use, and test your flooring/carpet/rugs/surfaces by running the steamer over a small hidden area. If no pile distortion or damage occurs continue cleaning. Not suitable for use on wax polished floors or furniture, acrylic surfaces and synthetics, velvet or steam/water sensitive materials.
- This steamer should not be used to clean electrical appliances such as microwaves, televisions, electrical heating systems, etc.
- Only Vax recommended accessories and detergent should be used with the steamer.

cord or plug is damaged. If the power cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

- Don't pull or carry the steamer by the power cord. Don't use the power cord as a handle, pull the power cord around corners and sharp edges, or close a door over the power cord. Don't unplug the steamer by pulling on the power cord.
- Don't attempt to remove blockages with sharp objects as this may cause damage to the steamer, remove blockages only as instructed in this guide.
- Don't aim the steamer at people, animals, plants or electrical components such as interior of ovens or wires. Never touch the steam jet or floorhead from a short distance (there is a risk of scalding).
- Don't use the steamer with incorrect voltage as this may result in damage or injury to the user. The correct voltage is listed on the rating label.

- Always unplug the steamer before carrying out any maintenance.
- Always replace the fuse in the plug with a British 13amp fuse. Always protect the power cord from heated surfaces or near open flames.
- Use only CE approved 13amp extension cords, non-approved extension cords may overheat. Care should be taken to arrange the extension cord as it could be a trip hazard.
- Always carry the steamer by the handle.
- Store the steamer in a cool, dry area. Before storing the steamer ensure the twin tank is empty and thoroughly clean and dry.

PLEASE KEEP INSTRUCTIONS FOR FURTHER USE AND USE ONLY AS INSTRUCTED IN THIS GUIDE.

Thank you for buying this Steam Fresh Power Plus

Taking care of your sealed hard floors and surfaces

The Steam Fresh Power Plus is designed to make the regular cleaning of your home as effective and efficient as possible. This user guide will help you get the most out of your machine.

Maintaining your home with the Steam Fresh Power Plus will ensure it is kept looking beautiful, smell fresh and is hygienically clean.

Taking care of your Steam Fresh Power Plus

Also inside this guide are instructions on maintaining your new machine, so that it is always ready to tackle your home when you are.

We're here if you need us

Instead of taking your machine back to the shop, simply visit our online support:

vax.co.uk/support










vax™

Still need to get in touch?

Our UK based Customer Care Team are here to support you. For help with assembly, operational or performance problems, or buying and fitting new accessories, you can find all our contact details at **vax.co.uk/contact**

This user guide can be found online at: vax.co.uk/support

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Steam Fresh Power Plus

Included with your machine

-  Microfibre Pad x2
-  Carpet Glider
-  Accessory Bag
-  360° Connector & Adaptor
-  Precision Tool
-  Soft Scrub Brush
-  250ml Steam Detergent

Getting to know your machine

Control panel

Twin tank release button

Water tank

Detergent tank

Handheld release buttons

Steam reach wand

Compact scrub brush

Floorhead

Steam boost nozzle

Handle

Power ON/OFF switch

Handheld

Quick release cord hooks – (Lower cord hook does not rotate)

Steam reach wand release pedal

Steam boost button

Technical Specification

Name **Steam Fresh Power Plus**

Voltage **Please refer to product rating label**

Wattage **Please refer to product rating label**

Cord length **8m**

Weight **3.4kg**

Subject to technical change without notice.

Accessories & Consumables

Microfibre Cleaning Pads (Type 1)
1-1-131448-00

Hard Water Filter (Type 7)
1-1-133327-00

Clean & Scrub Kit (Type 1)
1-1-137101

Multi-Surface Kit (Type 1)
1-1-137102

To purchase consumables and accessories, please visit vax.co.uk

Before you Begin

CAUTION: The steamer and accessories get very hot during use, always allow them to cool down before handling, or changing to using the handheld or steam wand. Always switch off and unplug the steamer when assembling. Always switch off the steamer before emptying the twin tank or changing the cloths/accessories.

This steamer is not free standing, always stand using the wall bracket or securely against a wall/fixed structure. Alternatively lie the steamer flat on the floor in a suitable location so that it does not become a trip hazard or can be stepped on.

IMPORTANT: Please refer to floor/surface manufacturer's care recommendations before use and test the steamer on a hidden area to begin with. Test for colour fastness in a small hidden area of upholstery/fabric/carpet to check for colour removal before use. When using the steamer, basic safety precautions should always be observed. Don't aim the steamer at people, animals, plants, and electrical components or wires. Never touch the steam jet or floorhead from a short distance (there is a risk of scalding).

The steamer is equipped with a thermostat and a thermal cut-out. If for any reason the steamer overheats it will switch off. If this happens switch off and unplug the steamer, allow to cool for a least 2 to 4 hours and retry.

Assembling the steamer



Push the steam reach wand down into the floorhead until it clicks into place.



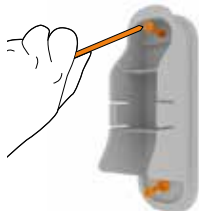
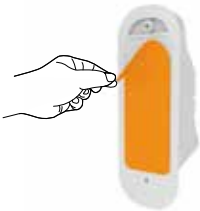
Push the handheld down onto the steam reach wand until it clicks into place.



The steamer is not free standing and must always be stood either in the wall bracket or safely and securely against a wall or fixed structure when not in use.



Fixing the wall bracket



The wall bracket can be fixed against the wall by using either the adhesive strips or the screws.

Getting started

Fixing the wall bracket with the adhesive strip



Fully assemble the steamer and position it against the wall where it will be stored.



Remove the adhesive cover.



Attach the wall bracket to the handle.



Stand the steamer close to the wall with the floorhead flat on the floor.



Firmly press the handheld and wall bracket onto the wall to fix in the correct place.

Fixing the wall bracket with screws



Fully assemble the steamer and stand it close to the wall with the floorhead flat on the floor.



Attach the wall bracket to the handle. Hold the bracket to the wall and carefully remove the steamer.



Use the screws supplied to secure the wall bracket to the wall.



Using your machine

IMPORTANT: Always test on an inconspicuous area of flooring first before using detergent. Don't overfill the twin tanks or exceed the maximum detergent amount required. Don't use the steamer without water in the water tank. Always top up with water in good time.

CAUTION: This steamer is not free standing. When filling or carrying out any maintenance, always stand securely against a wall/fixed structure or lie the steamer flat on the floor in a suitable location so that it does not become a trip hazard or can be stepped on.

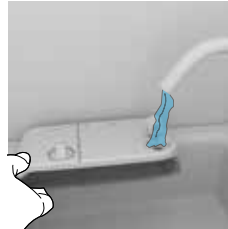
Filling the twin tank



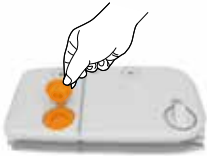
Press the twin tank release button, grip the twin tank and pull to remove.



Pull the tab on the water tank cap to open.



Fill the water tank with water. Replace the cap and push firmly to close.



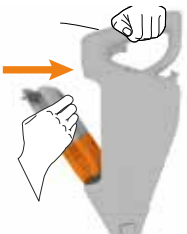
Pull the tab on the detergent tank cap to open.



Fill the detergent tank up to the fill line with water and top up with detergent. Replace the cap and push firmly to close.



Before replacing the twin tank make sure the hard water filter is in place.



Line up the lip on the base of the twin tank with the main body. Push in a hinge like manner to click into place.



IMPORTANT: If the twin tank is not fitted correctly there will be a reduction in the amount of steam/detergent produced.

Using your machine

IMPORTANT: Never use the steamer without a microfibre cleaning pad attached to the floorhead. Never leave the steamer in one spot for an extended period of time or with a damp or wet microfibre pad attached as this may damage the floor surface.

CAUTION: This steamer is not free standing, always stand using the wall bracket or securely against a wall/fixed structure. Alternatively, lie the steamer flat on the floor in a suitable location so that it does not become a trip hazard or can be stepped on.

Using the floor steamer



Place the microfibre pad on the floor, white side facing up. Place the floorhead onto the microfibre pad making sure the microfibre pad covers the entire floorhead.



Plug the steamer into the mains power supply and slide the On/Off switch to "On".



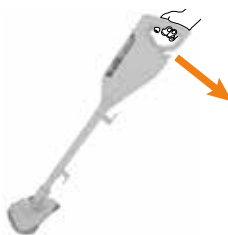
The orange light will illuminate to indicate power on.



The green light will illuminate to indicate the steamer is ready to use. The steamer will automatically set to max steam (no detergent).



Press the button in the centre of the control panel to select steam and detergent setting. The light will illuminate at the desired setting:



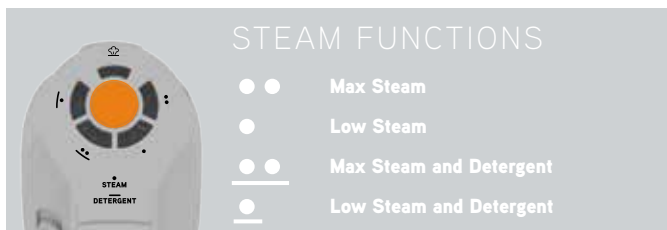
Pull the handle backwards to recline.



To produce steam, squeeze the trigger in short bursts. To prevent over wetting floors, avoid holding the trigger continuously.



Move the steamer slowly forwards and backwards across the floor paying particular attention to high traffic areas. Squeeze/release the trigger to release steam as required.



When the steamer is switched on, the control panel will automatically set to max steam (no detergent).



Using your machine



For more concentrated steam use the steam boost.
For best results use max steam + detergent setting.
Press the steam boost button on the floorhead to activate. Squeeze the trigger to release steam.
Press the steam boost button to switch off.



After cleaning, switch off and unplug the steamer.
Allow the steamer to cool down. Hold the corner of the microfiber pad down with your foot and lift the steamer to peel away.

CAUTION: The steamer and accessories get very hot during use, always allow them to cool down before handling.

Using the floor steamer with the Compact Scrub Brush



Place foot on the outer floorhead and lift the steamer to release the compact scrub brush.



To produce steam, squeeze the trigger in short bursts.
To prevent over wetting floors, avoid holding the trigger continuously.



Move the steamer forwards and backwards across the floor, getting into corners and awkward places.



For more concentrated steam use the steam boost.
For best results use max steam + detergent setting.
Press the steam boost button on the floorhead to activate. Squeeze the trigger to release steam.
Press the steam boost button to switch off.



Re-fit the compact scrub brush by lining up with floorhead and pushing firmly into place.

For best cleaning results on stubborn stains in awkward places use the compact scrub brush on the max steam + detergent setting.



Using your machine

IMPORTANT: When using on carpets, always make sure the microfibre cleaning pad covers the floorhead entirely before using the carpet glider. Only use the carpet glider when refreshing carpets. Never leave the steamer in one spot for extended period of time or with a damp or wet pad attached as this may damage the floor surface.

Refreshing carpets



Place the microfibre pad on the floor white side facing up. Place the steamer onto the pad making sure the entire pad covers the floorhead.



With the microfibre pad attached, slide the floorhead into the carpet glider, then push the back of the floorhead downwards into the clip to secure. The carpet glider should only be used when refreshing carpets.



Plug the steamer into the mains and slide the On/Off switch to "On". The green light will illuminate when it is ready to use. The steamer will automatically set to max steam (no detergent).



To refresh your carpets press the button on the control panel to select low steam. Do not use detergent when refreshing carpets.



Pull handle backwards to recline.



To produce steam, squeeze the trigger in short bursts. To prevent over wetting carpets, avoid holding the trigger continuously.



Move the steamer slowly backwards and forwards across the carpet.



When releasing the carpet glider, ensure the steam trigger is fully released first. To release the carpet glider, place your foot on the clip and press down. Lift the steamer out of the glider to remove.



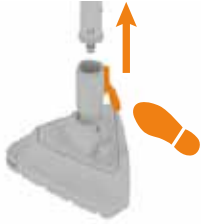
After refreshing carpets, switch off and unplug the steamer. Allow the steamer to cool down. Hold the corner of the microfibre pad down with your foot and lift the steamer to peel away.

Using your machine

CAUTION: Always switch off the steamer and allow the steamer to cool before attaching/detaching the reach wand, floorhead, accessories and twin tank. Always stand the steamer securely against a wall/fixed structure or lie the steamer flat on the floor in a suitable location so that it does not become a trip hazard or can be stepped on. When using the steamer, do not aim towards electrical components such as light fittings, sockets and wiring.

IMPORTANT: Always check the accessories are clean and free from debris. Don't use if damaged, broken or worn.

Using the Steam Fresh Power Plus reach wand



Press the reach wand release pedal and pull the reach wand and handheld out of the floorhead.



With the adaptor and cleaning tool attached to the 360° connector, slide it onto the reach wand nozzle.



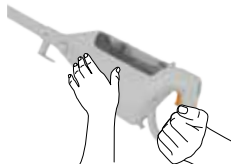
Twist the adaptor clockwise and listen for the locking click.



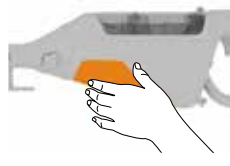
Plug the steamer into the mains and slide the On/Off switch to "On". The green light will illuminate when it is ready to use. The steamer will automatically set to max steam (no detergent).



Press the centre pad on the control panel to select preferred setting steam/detergent.



To produce steam, squeeze the trigger in short bursts. To prevent over wetting, avoid holding the trigger continuously.

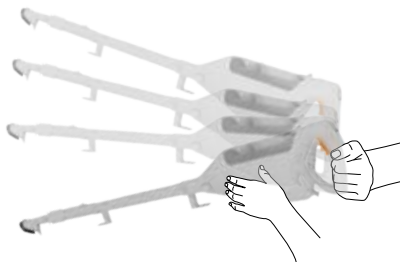


To improve your comfort, use the additional handgrip on the handheld to support the steamer and help you clean difficult to reach areas.



Using your machine

Using the Steam Fresh Power Plus reach wand



The steam reach wand can be used at different heights for hard to reach places.



To remove the 360° connector, slide the release button forward and un-twist the adaptor.



Grip the adaptor and pull it away from the reach wand.

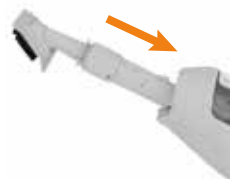
Using the Steam Fresh Power Plus handheld



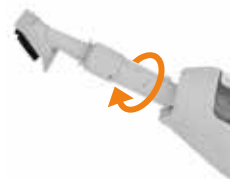
Standing behind the steamer, press the handheld release buttons and carefully release the handheld from the reach wand.



Place the reach wand safely and securely to one side against a wall or fixed structure.



With the adaptor and cleaning tool attached to the 360° connector, insert it into the handheld.



Twist the adaptor clockwise and listen for the locking click.



Plug into the mains and slide the On/Off switch to "On". The green light will illuminate when it is ready to use. The steamer will automatically set to max steam (no detergent).



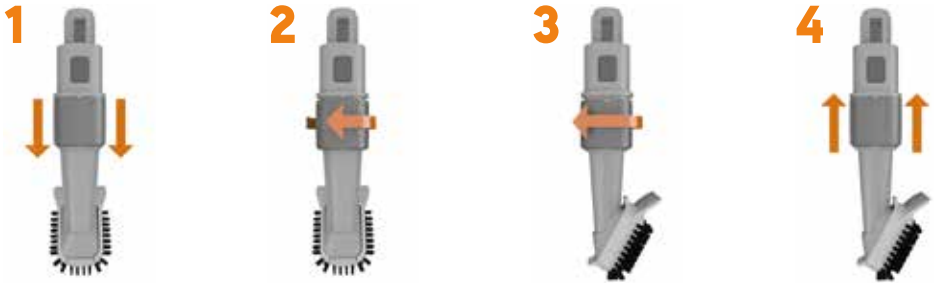
Press the button on the control panel to select the preferred steam/detergent setting.



To produce steam, squeeze the trigger in short bursts. To prevent over wetting, avoid holding the trigger continuously.

Using your machine

Using the 360° connector



Slide the rotation collar forward and rotate the 360° connector to the most suited cleaning position.

Using 360° Steam Tools



Precision Tool

Ideal for hard to access areas such as corners or around taps. The concentrated jet of steam penetrates heavily soiled areas removing soap scum in baths and shower enclosures and blasting away grease and grime from hobs and cookers.



Soft Scrub Brush

Agitates dried on grease and grime and removes build up of dirt. Perfect for use on cookers and hobs, sinks, taps, worktops and more with minimal effort. The soft bristles tackle dirt and are ideal for more delicate surfaces. The integrated scraper edge helps remove stubborn dried on stains without having to change the tool.

Using the 360° connector with cleaning tools



To attach cleaning tools to the 360° connector, line up the edge of the tool with the 360° connector and in a hinge like manner rotate the tool until it clicks securely in place.

To remove the tool from the 360° connector, push the release tab at the front of the tool.

After attaching your chosen accessory tool, gently pull to make sure it's locked into place.



Taking care of your machine

CAUTION: Switch off the steamer and unplug from the mains. Allow the steamer to fully cool down before performing any maintenance or troubleshooting checks. Don't leave water or detergent in the tanks between uses, as this can effect the steamer performance. The water/detergent twin tanks need to be emptied and rinsed after each use.

Emptying the twin tank



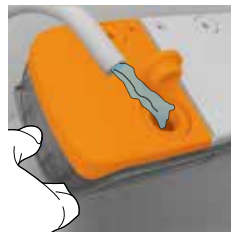
Press the twin tank release button, grip the twin tank and pull to remove.



Grip the twin tank and pull the tabs on the water tank and the detergent tank to open the caps.



Turn the twin tank over to empty any excess water and detergent over the sink.



Rinse the detergent tank with water and replace both caps, pushing firmly to close before replacing the twin tank back onto the steamer.

Cleaning the Microfibre Cleaning Pad

IMPORTANT: Don't use bleach or fabric softener when washing the microfibre cleaning pad. Always switch off the steamer and allow the steamer to fully cool down before removing the microfibre cleaning pad.



Hold the corner of the microfibre pad down with your foot and lift the steamer to peel away.

Max 40°C



The microfibre pad is machine washable (max 40°C). Allow to fully dry before use.

After cleaning, ensure the microfibre pad is thoroughly dried before using with the steamer again or storing.



Taking care of your machine

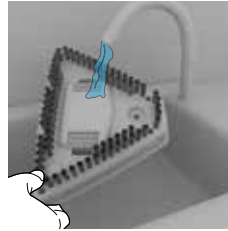
Cleaning the Compact Scrub Brush



Press the reach wand release pedal and pull the reach wand and handheld out of the floorhead.



Pull to remove the compact scrub brush from the floorhead.



Remove any dirt /debris from the brushes and wash under running water (max 40°C). Leave to dry before re-fitting the compact scrub brush onto the steamer.

Replacing the Hard Water Filter

IMPORTANT: Don't operate the steamer without the hard water filter in place. The condition of the filter affects the performance of your steamer, so check and change the filter periodically. Depending on water hardness and frequency of use, the filter should be changed every 3 to 6 months.



Press the twin tank release button. Grip the twin tank and pull to remove.

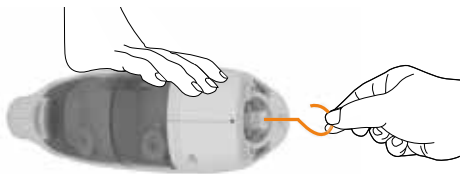


Use your thumb and index finger to grip the hard water filter. Pull the hard water filter towards you to remove.



The hard water filter should be replaced every 3 to 6 months.

Clearing blockages from the handheld



Place the handheld on a firm surface and hold securely. Grip the large end of the de-scaling pin, insert the pin into the nozzle and push the de-scaling pin through. Move the pin inwards and outwards to allow the tip of the pin to unblock the nozzle.



Remove the pin from the nozzle. Holding the handheld steamer vertically, tap the nozzle on a hard surface to release any mineral deposits.

Taking care of your machine

Also available 360° Steam Tools

Order at: www.vax.co.uk/spares-and-solutions

360° Steam tools rotate at 4 angles through 360° to enhance your steam cleaning experience.

Pads

Tackle everyday surfaces easily with the 360° cleaning pads. Both are easy to attach and detach, and are machine-washable for re-use.

Microfibre Pad

Captures dirty water and spills.

Uses: worktops, sinks, cupboards, tables, doors, shelves and much more.

Pro Cleaning Pad

Textured surface to tackle stuck-on dirt.

Uses: oven doors, hobs, tiles, baths, child seats, work surfaces and much more.



Brushes

The 360° steam brushes are easy to attach and detach, with a rounded bristle head that makes reaching awkward angles and small crevices even easier.

Deep Scrub Brush

Tough, strong bristles that help tackle more stubborn dirt and grime.

Uses: oven doors and hobs, grills, taps, work surfaces and much more.

Grout Brush

Perfect for tackling dirt, mould and mildew on tile grout.

Uses: tile grout in all areas.



Window Tool

Use the tool with the squeegee side first to clean and wipe away excess water, then rotate to use the window pad to dry the surface. The pad is easy to attach and detach, and machine-washable for re-use.

Uses: windows, shower screens, tiles, mirrors and other similar surfaces.



Flexi-Tool

2 coloured Microfibre Socks (one for upholstery and one for hard surfaces), allows you to easily switch between cleaning tasks.

Uses: between blinds, kitchen appliances and cupboard door handles, as well as worktops, cupboards, curved shower screens, curtains, car seats and much more.



The Flexible Extension Hose

Use with the 360° connector and steam tools on the handheld for high or hard to reach areas.

IMPORTANT: Always support the handheld by the handle when using the hose.

Attaching and detaching the hose



360° Clean & Scrub Kit (Type 1)

1-1-137101

Provides full rotational cleaning to clean and scrub at all angles.

Includes: 1 x Pro Clean pad and 1 x Microfibre pad for general cleaning, 1 x Deep Scrub Brush, 1 x Soft Scrub brush and 1 x Grout Brush for cleaning tough stains around the home. A free accessory bag is also included.



360° Multi-Surface Kit (Type 1)

1-1-137102

Provides full rotational cleaning at all angles to tackle awkward crevices.

Includes: 1 x Window tool and pad (for glass, mirrored or shiny surfaces), 1 x Deep Scrub Brush and 1 x Grout Brush, 1 x Extension Hose (for extra flexible reach) and 1 x Flexi-Tool with 2 x Microfibre Socks (for tackling a multitude of surfaces and awkward nooks and crannies). A free accessory bag is also included.

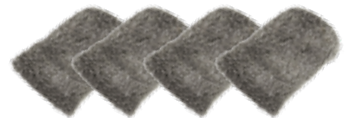


360° Window Pads

1-1-137252

Contains 4 x replacement window pads for your 360° Window Tool.

Machine washable.



360° Scrub Pads

1-1-137251

Contains 4 x replacement Microfibre Pads and 4 x replacement Pro Cleaning pads. Machine washable.



360° Flexi-Tool Socks

1-1-137250

Contains 2 x replacement Microfibre Socks for your 360° Flexi-Tool. Machine washable.



Actual colours of accessories may vary.

Accessories

Order at: www.vax.co.uk/spares-and-solutions

2x Microfibre Cleaning Pads (Type 1)

1-1-131448-00

Microfibre cleaning pads. For removing dirt and grime.



2x Microfibre Pet Pads (Type 9)

1-1-133265-00

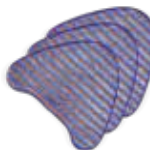
Microfibre pet pads. For picking up pet hairs.



Pro Cleaning Pads (Type 6)

1-1-132319-00

3x pro cleaning pads. For stubborn stain removal.



Steam Mop Cleaning Pads

(1-1-131864-00)

2x microfibre cleaning pads and 2x coral cleaning pads.



Total Home

1-1-132528-00

8 x coloured microfibre cleaning pads for all areas of your home.
Kit also contains a free wash bag worth £9.99.



Hard Water Filter (Type 7)

1-1-136462-00

3x hard water filters. Prevents the build-up of limescale deposits in hard water areas.



Steam Detergents

Vax Steam Detergents cut through grease and grime, neutralise odours, and leave your floors smelling fresh.

Steam Detergent Citrus Burst 1-9-132666-01

Steam Detergent Spring Burst 1-9-132807-01

Steam Detergent Pet 1-9-132813-01





What to do if it goes wrong

Problem

Solution

There is an accessory missing

- Check the contents panel on the box to make sure the part is included with your machine.

The steamer has no power

- Check the On/Off button has been switched to "On". The orange light should illuminate when on. The green light will illuminate when the steamer is ready to use.
- The plug may not be fully pushed into the electrical socket.
- Check if the fuse in the plug needs replacing. Always replace with a British 13amp fuse.

Why is the steamer not producing steam?

- There may be no water in the twin tank. Fill the twin tank. Go to 'Using your machine'.
- Check the twin tank is correctly fitted. Go to 'Using your machine'.
- The water may not yet be at temperature, the green indicator light will illuminate when it is ready to use.
- The trigger on the handle has not been pressed. Go to 'Using your machine'. The trigger may need to be pumped a few times before steam is visible.
- Check the hard water filter is in place, not damaged or needs replacing. Go to 'Taking care of your machine'.
- The float in the twin tank may be stuck. Shake the handheld to release.
- The steam path may be blocked. Go to 'Let's talk technical'.
- Tools/accessories not correctly fitted. Go to 'Using your machine'.

Why is the steamer not delivering detergent?

- Check the correct setting has been selected on the control panel dial. Go to 'Using your machine'.
- Check the detergent has been diluted to the correct strength. Go to 'Using your machine'.
- Check the twin tank is correctly fitted. Go to 'Using your machine'.
- There may be no water/detergent mix in the twin tank. Fill the twin tank. Go to 'Using your machine'.

Why won't the cleaning pad pick up dirt?

- The cleaning pad may already be saturated or dirty. Switch off the steamer, unplug from mains and allow to cool. Then wash the cleaning pad. Go to 'Taking care of your machine'.

Caution: Always unplug the steamer before performing maintenance/troubleshooting checks.

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Waste electrical products should not be disposed of with household waste. Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice.

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Vax Ltd, Pointon Way, Stonebridge Cross Business Park, Hampton Lovett, Droitwich, WR9 0LW, UK

